



Town of Paradise Valley
Police Department
6433 East Lincoln Drive
Paradise Valley, AZ 85253
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www.paradisevalleypd.com/421/Alarm-Monitoring

Police Alarm Monitoring

Dear Homeowner:

The Town of Paradise Valley is pleased to inform you of a unique service available to all Town residents. This service is monitoring home alarm systems directly by the Police Dispatch Center.

The enclosed packet of information explains the steps required to join the growing number of subscriber home alarms that are police monitored.

Attached is a list of alarm companies that are experienced in installing or converting alarm systems for monitoring by the Police Dispatch Center.

The Town of Paradise Valley Police Department provides two levels of alarm monitoring service:

- Alarm monitoring by telephone line only.
- Alarm monitoring by telephone line and digital signal (Uplink).

Interruption of phone line service, for whatever reason, will jeopardize your security system. Alarm monitoring by digital signal provides a higher level of protection since it is independent of the telephone line.

Your present alarm system can be modified by any qualified alarm company for monitoring by the PVPD. A digital transmitter, known as Uplink, can be installed if you desire the higher level of protection. If you presently do not have an alarm system, an alarm company can install a system for you with or without the digital transmitter.

Advantages of Police Department monitoring:

- The Police Department receives your alarm signal directly rather than through a third party.
- The Police Dispatch Personnel have your emergency information available.



Advantages to digital alarm monitoring:

- Your alarm system is not dependent on telephone lines only for communication with the Police Department. If the telephone line is out of service, a digital signal will still communicate.
- Some burglars cut telephone lines prior to entering a home. With the digital transmitter this action does not defeat the alarm system
- The Uplink digital system provides a high level of redundancy that enhances communication under the most adverse conditions.

The alarm-monitoring fees are \$35 (24 entry points (zones)) and \$40 (25 entry points (zones)) per month by telephone line or wireless cellular/digital only OR \$45 (24 entry points (zones)) and \$50 (25 entry points (zones)) per month by telephone line and wireless/digital system.

How to proceed to become monitored at PVPD

There are only two steps to becoming one of the growing numbers of subscribers to the Paradise Valley Police Department (PVPD) alarm-monitoring service:

Call an Alarm Company to convert your existing alarm system for monitoring.

You will need to sign up for service at PVPD- 6433 East Lincoln Drive. Preferably sometime before the Alarm Company is scheduled to convert or install your alarm system.

- The name and phone numbers (home, business, pager & cell phone) of at least one person who would respond to your residence, day or night in the event of an emergency when you are unavailable.
- A password that will be used to cancel a false alarm and during any other communication regarding your alarm.